I opted out originally but now want the card. What should I do?
Contact the Registrar at your child’s school to opt into the program. The card will be delivered to your child at school once it has been printed.

How do I get the card if I just moved here?
If you did not opt out of the program, the card will be delivered to your child at school once it has been printed.

What about the borrowing limits, fines, and fees, on the card?
The borrowing limits, fines, and fees are the same as a regular library card.

I lost my Student Success Card. What do I do?
Contact the Library and report your card lost. A replacement card will be delivered to your child at school once it has been printed. Lexington Public Library staff can provide your child with a temporary replacement that includes the card number in order to use library services while waiting for the new card to be printed.

What is my PIN for the Student Success Card? The default PIN is the last four digits of your phone number (as provided by Fayette County Public Schools). In the absence of a phone number, the default PIN is the last 4 digits of your Student Success card number.

Does the card ever expire? The card will expire 6 months after your child leaves the Fayette County Public Schools system or you opt out of the program.

What happens with the card when my child graduates from high school? The card will expire 6 months after graduation. Your child can apply for a regular library card at that time.

Is there anyone tracking what my child checks out with the card? No. All card activity is confidential.

Can anyone else use my child’s card? Yes, if the person has the card and knows the PIN. Please report lost or stolen cards promptly.

Whom do I contact for any questions about the card? Any Lexington Public Library staff person will provide answers or help you find the answers.