

# How to find a Delta Dental participating provider

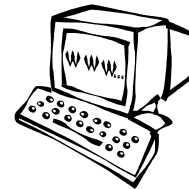
*First, determine the Delta Dental plan(s) you are looking at for your dental benefits. You can find the plan name on the benefit summary supplied by your employer or on your identification card.*

- ▶ **Delta Dental PPO** – In-network benefits are available through providers who participate in the Delta Dental PPO network. (See your benefit summary for specific coverage levels by network.)
- ▶ **Delta Dental Premier** – In-network benefits are available through providers who participate in the Delta Dental Premier network. (See your benefit summary for specific coverage levels by network.)
- ▶ **DeltaCare** – Benefits are available *only* through providers who participate in the DeltaCare network.
- ▶ **Delta Dental PPO Plus Premier** – In-network benefits are available through providers who participate in either the Delta Dental PPO or Delta Dental Premier networks. (See your benefit summary for specific coverage levels by network.)

*Second, choose one of the following methods to identify a participating provider who is in your plan:*

## **Internet**

If you have access to the Internet, you may use our website ([www.deltadentalky.com](http://www.deltadentalky.com)) and request the information by city, state, zip code, provider's name or specialty.



## **Fax Back**

If you have access to a fax machine, you may call the Delta Dental customer assistance line at 1-800-955-2030 (select option 4) and request a directory by zip code (you may select as many as 5 zip codes) and it will be faxed to you in 5-10 minutes.



## **Telephone**

You may call the Delta Dental customer assistance line at 1-800-955-2030 (select option 4) and request a list of providers by zip code and the system will read those selections to you.



## **Customer Service**

You may call a Delta Dental customer service representative at the same toll free number listed above and ask if your provider is participating in the network associated with the plan that you have chosen.

## **Call Your Provider**

You should call your provider's office and ask if he/she participates in the network associated with the plan that you have chosen.

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*It is important that you verify a provider's status each time you seek care as a provider contract may change. It is your responsibility to verify that the provider you use is contracted with the Delta Dental network associated with the plan that you have chosen. If you receive treatment from a non-network provider, your benefits may be paid at a lower percentage or you may be balance billed.*

